



## Precision Pigging's Commitment to Our Clients

- I. Precision Pigging does not charge for a second re-run, regardless of fault. A minor personnel charge may be applied (typically about \$750.00/day) as long as the re-run takes place during the initial mobilization.
- II. Never any hidden fees or added costs.
- III. No tool "stand-by" charges.
- IV. Precision Pigging's tool is rugged and proven with virtually zero chatter. If our pig chatters, it's our fault!
- V. Precision Pigging will do the job right the first time.
  - A. Over the past 3 years, Precision Pigging has a first run success rate of over 96.5%.
  - B. We take pride in our work and ensure that when our tool goes into your pipeline it is working properly.
  - C. **Only** Precision Pigging offers a 10% discount for incomplete data on that run and not some future project.
- VI. If Precision Pigging fails to properly record the line section in its first run, and it is a direct result of Precision Pigging's actions or geometry tool's performance, Precision Pigging will issue an immediate 10% discount off of that line's section charges (not to include the mobilization fee). Failure to record includes:
  - A. **Any Chatter** that prevents the identification of a reduction 1.50% of the OD, regardless of the pipeline's condition.
  - B. **Tool surges** resulting in inaccurate data, as long as the head pressure is maintained at +/- 5psi of requested amount.
  - C. **Failure to record** your pipeline's data properly.

- VII. Project bids remain valid for up to 6 months. We will never rush or pressure your decision.
- VIII. Precision Pigging will provide access to your pipeline's field data, typically within 24 hours, anywhere in the world, via our secured Internet web site. Your data is protected and requires a unique user name and password for each individual line section.
- IX. Our tool will record a "sharp" or "flat" between 2.0% - 2.5% of the pipe's OD within 0.3% of the pipe's OD. If you excavate a 2.0% - 2.5% called "sharp" or "flat" and it is not within 0.3% of the referenced reduction, Precision Pigging will issue an immediate discount of 5% on that run's charges (excluding the mobilization charge). A maximum of four (4) 5% discounts will be given per line section.
- X. Precision Pigging has one of the most accurate geometry tools in the United States and in the World.
  - A. None of the anomaly excavations that Precision Pigging requested in 2007 and 2008 either "relieved" or disappeared.
  - B. In 2007 and 2008, all of the reductions identified by Precision Pigging and excavated by the client were:
    - 1. within 2 feet or less in the pipe joint identified; and
    - 2. within 0.18% of the stated reduction.

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***Precision Pigging: The Intelligent Choice for Smart Pigging ©***